



## **Cookie Policy**

The scope of this cookie policy covers cookies that our website ([www.bisltd.net](http://www.bisltd.net)) will create on your device and is provided in supplement to our main company [privacy policy](#).

If you are directed to different websites for certain services, then these third party websites will have their own privacy and cookie policies for which Bespoke Indemnity Solutions is not the data controller and holds no responsibility.

### **What are cookies?**

Many websites create cookies in your internet browser history to store information about you, your interactions and/or your device. A cookie is a text file containing small amounts of information.

Your consent is generally required for cookies to be placed on your computer. You may withdraw your consent at any time by updating your browser settings.

### **Are there different types of cookies?**

Yes. Some cookies are only placed on your computer for the duration of your visit to a website. These cookies are called “session based” cookies and will automatically expire when you close your browser. The other type of cookie is known as a “persistent” cookie. These cookies stay on your computer for a period of time until they expire or are removed.

### **Why does your website use cookies?**

Cookies make our website easier for you to use and give you a more efficient customer experience. For example, they help us identify and resolve any website errors. They can also save you time by not having to re-enter your details each time you visit our website. Cookies also help us personalise our service to you when you return to our website.

### **What Cookies do you use and what information do they collect?**

The cookies we use, Google Analytics use a combination of persistent and session based cookies. They are used to analyse your use of our website and will store the following information:

- Your device's IP address. An IP address is a identifying number of an internet/network connected device and is now classed as personal information under the current Data Protection Laws;
- The time you visited our site;
- The time you spend on our site;
- The number of pages you visit;
- Referring domains (This is the domain you may have used to visit our website);
- Web browser type;
- Operating system type;
- Device type;
- Any links followed.

We collect this information under the lawful basis of legitimate interest.

**Are cookies used in emails?**

Yes. We use cookies in the emails we send you from our office and other digital means (e.g. website). These cookies help us understand what information you may find of interest in the future. It is not possible to opt out of the cookies used on the emails we send you. If you would prefer not to receive our emails, please contact us and ask to be unsubscribed at [BIS.Admin@bisltd.net](mailto:BIS.Admin@bisltd.net) or call 01992 669737.

**Can I stop your website from creating cookies?**

Yes, but we advise you not to block them completely as this may affect some of the additional features and services accessed via our website. You can manage cookies by activating the setting on your internet browser that allows you to refuse the setting of all or some cookies. Please refer to the instructions or the online help files available via your relevant browser if you wish to manage cookies in this way. Alternatively, please visit [www.allaboutcookies.org](http://www.allaboutcookies.org) for further information.

To opt-out of being tracked by Google Analytics you can visit <https://tools.google.com/dlpage/gaoptout>

**Further Information**

We're giving you this information as part of our initiative to comply with current legislation, and to make sure we're transparent about your privacy when you use our website. For more information, please read our [privacy policy](#).